

Privacy Policy

Effective Date: August 5, 2026

Last Updated: August 5, 2026

1. Our Commitment to Privacy

DFG Safety Training Service Co. ("DFG Safety Training," "we," "us," or "our") respects your privacy. This Privacy Policy explains how we collect, use, disclose, retain, and protect personal information when you visit www.DFGSafetyTraining.com, contact us, request information, register for training, or otherwise interact with our services. We provide safety training services in Pennsylvania, New Jersey, and Delaware.

By using our website, you acknowledge the practices described in this Policy. If you do not agree, please do not submit personal information through the website.

2. Information We Collect

Information you provide

- Contact information, such as your name, email address, telephone number, mailing or business address, and organization name.
- Training and registration information, such as the course requested, preferred dates, participant names, employer or group affiliation, attendance information, and information needed to arrange or document training.
- Communications you send through contact forms, email, telephone, surveys, or other correspondence.
- Payment and billing information. If an outside payment processor is used, it may collect card or bank information directly. We generally receive transaction details and confirmation rather than complete payment-card numbers.
- Marketing preferences, including whether you wish to receive newsletters, safety tips, class announcements, or promotional messages.

Information collected automatically

When you use the website, we and our service providers may automatically collect device and usage information, including IP addresses, browser and device type, operating system, referring pages, pages viewed, approximate location derived from an IP address, dates and times of visits, and interactions with the website. We may collect this information through cookies, pixels, server logs, and similar technologies.

3. How We Use Information

- Respond to inquiries, provide estimates, schedule classes, register participants, deliver training, and issue or coordinate certificates.
- Process payments, maintain business and tax records, and administer customer accounts.
- Send service-related communications, including confirmations, reminders, schedule changes, and certificate information.
- Send marketing communications where permitted by law and consistent with your choices.

- Operate, maintain, secure, troubleshoot, analyze, and improve the website and our services.
- Detect fraud, protect rights and safety, enforce agreements, and comply with applicable laws, legal process, and professional or certification requirements.

4. Cookies and Similar Technologies

The website may use essential cookies needed for security and basic operation, as well as analytics or advertising technologies if enabled. You can adjust browser settings to block or delete cookies, but some features may not function properly. If the website uses nonessential analytics or advertising cookies, DFG Safety Training should provide a clear cookie notice and any legally required consent or opt-out controls.

5. How We Disclose Information

We may disclose personal information only as reasonably necessary to:

- Service providers that support website hosting, scheduling, forms, email, analytics, payment processing, accounting, document storage, and business operations, subject to appropriate contractual restrictions.
- Training or certification organizations, when needed to register a participant, document course completion, or issue a certificate.
- Professional advisers, insurers, auditors, or authorities where reasonably necessary.
- Government agencies, courts, or other parties when required by law or necessary to protect rights, safety, and security.
- A successor or prospective successor in connection with a merger, reorganization, financing, or sale of all or part of the business, subject to appropriate safeguards.

We do not sell personal information for money. If DFG Safety Training uses personal information for targeted advertising, shares it in a way state law defines as a "sale," or engages in profiling that produces legal or similarly significant effects, the website will provide applicable notices and opt-out choices.

6. Data Retention

We retain personal information only for as long as reasonably necessary for the purposes described in this Policy, including providing services, maintaining training and certification records, satisfying tax and accounting obligations, resolving disputes, enforcing agreements, and meeting legal requirements. Retention periods vary according to the type of information and applicable certification-provider or legal requirements. When information is no longer required, we take reasonable steps to delete, de-identify, or securely dispose of it.

7. Data Security

We use reasonable administrative, technical, and physical safeguards appropriate to the nature of the information we maintain. No website, transmission, or storage system can be guaranteed to be completely secure. Please do not send Social Security numbers, full payment-card details, medical records, or other highly sensitive information through an ordinary contact form or unencrypted email.

8. Your Privacy Choices and Rights

You may unsubscribe from promotional email by using the unsubscribe link in the message or contacting us. You may also disable cookies through your browser and use any privacy controls offered on the website.

Depending on where you live and whether a particular law applies to DFG Safety Training, you may have rights to confirm whether we process your personal data; access or obtain a copy; correct inaccuracies; delete certain information; and opt out of certain sales, targeted advertising, or qualifying profiling. You may also have a right to appeal a denial of a request and to receive equal service without unlawful discrimination for exercising privacy rights.

To submit a privacy request, email PRIVACY@dfgsafetytraining.com. State your name, state of residence, request, and enough information for us to verify and respond. We may request additional information to verify identity. An authorized agent may submit a request permitted by law, subject to verification of authority. If we deny an appeal, we will explain available options where required.

9. Children's Privacy

Our website is intended for adults and is not directed to children under 13. We do not knowingly collect personal information online directly from children under 13 without verifiable parental consent. A parent or guardian should register a minor for training. If you believe a child under 13 submitted personal information to us, contact us so we can review and, where appropriate, delete it.

10. Third-Party Websites and Services

The website may link to or integrate with third-party services, including training organizations, scheduling platforms, payment processors, social media, or video services. Their privacy practices are governed by their own notices. We encourage you to review them before providing information.

11. Accessibility

DFG Safety Training is committed to providing people with disabilities with equal access to our website and services. If you have difficulty using the website or need information or a service in an alternative format, contact us at ACCESSIBILITY@dfgsafetytraining.com. Please describe the page or service involved and the format or accommodation that would be helpful, including your contact information. We will make reasonable efforts to provide effective access and respond promptly.

12. Changes to This Policy

We may update this Policy from time to time. We will post the revised Policy on this page and change the "Last Updated" date. If a change materially affects how we use information already collected, we will provide additional notice or request consent when required by law.

13. Contact Us

DFG Safety Training

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Email: PRIVACY@dfgsafetytraining.com